



Kosovo Volunteers Platform

Objective of the programme

Kosovo Volunteers platform aims towards capacity building and knowledge dissemination for Civil Society Organizations (CSO) and/or Public Institutions on volunteer management.

The Platform

Kosovo Volunteers is a first-of-its-kind match-making volunteer platform designed to bridge the gap between volunteers and civil society organizations. The platform provides volunteer seeking organizations with tools and resources to help enhance their community engagement programs and volunteers with resources to seek and secure great volunteering experiences. Volunteers will attain invaluable skills and experiences, and lend a helping hand to worthwhile causes while getting officially certified.

The programme methodology

KoVo: Volunteers Management Workshop is an intensive two-day workshop, KoVo gathers CSOs and/or Institutions to capacitate them in successful volunteerism management practices: orientation & training, supervision, recruiting and planning, and finally on the Administrative Instruction on Youth Voluntary Work signed by the Ministry of Culture, Youth and Sports. Additionally, the workshop highlights the needs of volunteers, the importance of trainings pre and during volunteers' engagement, and the necessity of having organizational policies regarding volunteers as per the Administrative Instruction on Voluntary Work.

During the workshop, members also learn more about the process of announcing vacancies for volunteers, evaluation of volunteers and reporting phases, and building capacities of young volunteers.

The final part of the workshop is the testing phase, where the Commission for Recognition of Volunteering Work prepare and evaluate participants representing CSOs for their preparedness to become mentors of volunteers. The Ministry of Youth, Culture and Sport, specifically the Commission for Recognition of Volunteering Work, licenses and certifies members who pass the test.

Impact

As of June 2017, **twenty one (21) CSOs and Public Institutions** have been trained on Volunteer Management through the KoVo: Volunteers Management Workshop.

Seven (7) CSOs and one **(1) Public Institution** that were part of the KoVo Workshop received **small scale funds** that are dedicated specifically for managing volunteers in their Organizations.

As a result, CSOs and Public Institutions trained through the KoVo: Volunteers Management Workshop, succeeded to recruit more than **one hundred (120)** volunteers from different communities and cities of Kosovo in their activities and initiatives.